

Affordable Connectivity Program (ACP) Consent Form

The form below must be filled out electronically and returned to Chariton Valley for your credits to be applied to your service. The information MUST match what was submitted and approved by the National Verifier to prevent delays in your ACP or Lifeline credits being applied to your account.

DO NOT SUBMIT UNTIL AFTER YOU HAVE RECEIVED YOUR APPLICATION ID APPROVAL FROM THE NATIONAL VERIFIER.

Emergency Broadband Benefit/Lifeline Information:		
Application ID Received from the National Verifier		Date
Legal Name: Last	First	Middle Initial
Date of Birth	Social Security Number	
If existing customer, provide your Chariton Valley Telephone or Account Number		
Residence Street Address (no P.O. Box; address must be your physical, primary address)		Apt/Floor/Other
City	State	Zip
If mailing address is different from your residential address, please provide your mailing address:		
Mailing Street Address		Apt/Floor/Other
City	State	Zip
Are you requesting an ACP credit, a Lifeline credit, or both?		
ACP	Lifeline	Both
If Benefit Qualifying Person is not in your name, complete the below certification:		
I certify that _____ (legal name of proof), Date of Birth _____ Social Security Number (last 4 digits only) _____ is a member of my household qualifying for the Affordable Connectivity Program.		
Check here to indicate that you have read and agree to terms of the Affordable Connectivity Program.	<p>The Affordable Connectivity Program (ACP) is a government program developed by the Federal Communications Commission (FCC) that will reduce your internet access service bill. Your household must meet certain eligibility criteria to participate in the ACP and only certain Chariton Valley internet service plans are eligible to receive a discount under the ACP. We may request additional information regarding your eligibility status at any time. You may be de-enrolled from the ACP and no longer receive the discount if you no longer meet the criteria for receiving the ACP discount. Chariton Valley may disconnect your ACP-supported service after 90 consecutive days of non-payment. The ACP is a program of the federal government and may be ended at any time. If the program is discontinued and you choose to continue to receive service from Chariton Valley, you will be subject to our un-discounted rates and general terms and conditions. Chariton Valley will inform you if the ACP is scheduled to end, and when your new rates will take effect. The information you are providing may be considered sensitive personal information. While privacy laws give you the right to limit how we use or disclose such data, we are required by other laws to keep and store the information for certain periods of time. By using this service, you agree that we may use, disclose, or store the data as required by law and necessary for us to provide the services sought, in accordance with our Privacy Policy found at https://www.cvalley.net/legal-information/. For more information about the Affordable Connectivity Program visit https://www.cvalley.net/acp/.</p> <p>If transferring benefit into Chariton Valley the following terms also apply. The household will be transferring its ACP benefit to Chariton Valley. The effect of the transfer is that your ACP benefit will be applied to your Chariton Valley service and will no longer be applied to service retained from the transfer-out provider. You may be subject to the transfer-out provider's un-discounted rates as a result of the transfer if you elect to maintain service from the transfer-out provider. The subscriber is limited to one ACP benefit transfer transaction per service month, with limited exceptions for situations where the subscriber seeks to reverse an unwanted transfer or is unable to receive service from a specific provider.</p>	
_____ Signature		

Email completed application to:
 customercare@cvalley.net
 Any questions, please contact Chariton Valley at 660.395.9000