

Emergency Broadband Benefit (EBB) Application

The form below must be filled out electronically and returned to Chariton Valley for your credits to be applied to your service. The information MUST match what was submitted and approved by the National Verifier to prevent delays in your Emergency Broadband Benefit or Lifeline credits being applied to your account.

DO NOT SUBMIT UNTIL AFTER YOU HAVE RECEIVED YOUR APPLICATION ID APPROVAL FROM THE NATIONAL VERIFIER.

Emergency Broadband Benefit/Lifeline Information:		
Application ID Received from the National Verifier		Date
Legal Name: Last	First	Middle Initial
Date of Birth	Social Security Number	
If existing customer, provide your Chariton Valley Account Number		Phone Number
Residence Street Address (no P.O. Box; address must be your physical, primary address)		Apt/Floor/Other
City	State	Zip
If mailing address is different from your residential address, please provide your mailing address:		
Mailing Street Address		Apt/Floor/Other
City	State	Zip
Are you requesting an Emergency Broadband Benefit credit, a Lifeline credit, or both?		
EBB	Lifeline	Both
If Benefit Qualifying Person is not in your name, complete the below certification:		
I certify that _____ (legal name of proof), Date of Birth _____ Social Security Number (last 4 digits only) _____ is a member of my household qualifying for the Emergency Broadband Benefit.		
Check here to indicate that you have read and agree to terms of the Emergency Broadband Benefit Program.	<p>The FCC's Emergency Broadband Benefit program is a government program that reduces an eligible household's broadband internet service bill. Discounts are temporary credits limited to one household and vary based on customer location and qualifying service. An application ID from the National Verifier must be provided to Chariton Valley to receive a discount. Chariton Valley is not responsible for program qualification decisions and cannot make any guarantees of eligibility, qualification for a certain credit amount or length of time the credit will be available to be applied to your monthly bill. If participating in the connected device discount, the tablet provided by Chariton Valley Wireless Services (only applicable to certain wireless data plans) is non-refundable, non-returnable and a one-time charge, plus shipping will apply. Chariton Valley will honor Emergency Broadband Benefit credits until funds are exhausted or for up to six (6) months after the Health and Human Services (HHS) Secretary declares the end of the COVID-19 Health emergency, whichever occurs first. Emergency Broadband Benefit credits may be used with a provider of your choosing, such as for Chariton Valley and may be moved to another provider at any time. Once credits are no longer available, you will be subject to Chariton Valley's then-current rates and terms and conditions. The information you are providing may be considered sensitive personal information. While privacy laws give you the right to limit how we use or disclose such data, we are required by other laws to keep and store the information for certain periods of time. By using this service, you agree that we may use, disclose, or store the data as required by law and necessary for us to provide the services sought, in accordance with our Privacy Policy found at https://www.cvalley.net/legal-information/. For more information about the Emergency Broadband Benefit program visit https://www.cvalley.net/ebb/.</p>	
		_____ Signature

Email completed application to:
 customercare@cvalley.net
 Any questions, please contact Chariton Valley at 660.395.9000