

Connected

JUNE 2017

Go Fishing on Father's Day

This year, Father's Day and Go Fishing Day are both on Sunday, June 18. That's a doubly good reason to gather the family and head for a stream, river, or lake. Even if the fish aren't biting, you're sure to catch some smiles when you take photos.

Chariton Valley wishes all of the fathers in our community a Happy Father's Day. You're all "keepers" in our book.

Win a \$10 Credit

If your phone number appears in (parentheses) in this newsletter, call 395.9687 within 30 days, and a \$10 credit will be applied to your next telephone bill.

Contact

Chariton Valley Customer Service
Phone, Internet, Video
606 Oak Street - Bucklin
1206 N Missouri Street - Macon
302 N Weber Street - Salisbury
660.395.9000 | 800.769.8731 (out of area)

Customer Service: 660.395.9000

Internet Help Desk 24/7 Support:
888.284.9930

Email: support@cvalley.net

Visit Us Online: www.cvalley.net



Wish you could enjoy a strong internet signal while relaxing outside on your deck or patio? Then we have sunny news for you. **Sign up for GigaCenter with Complete Value Protection for as low as \$6/month and our technicians will install and maintain the Chariton Valley GigaCenter you need for the best Wi-Fi experience. For more information, see "Complete Value Protection" article on page 2. The new GigaCenter will be available on Monday, June 12, 2017.**

Along with sunscreen and shades, Chariton Valley GigaCenter gets you ready for outdoor living.

**CALL 660.395.9000
TO SIGN UP NOW**

*Service availability and internet speeds will depend on location. Call us for complete details.

Complete Value Protection

Chariton Valley introduces a new residential service, Complete Value Protection (CV Protection). This service ensures the inside wiring and jacks in your home that run the Phone, Internet and/or Video services will stay in proper working condition. In addition, CV Protection gives you the peace of mind if any of the Phone or Internet equipment, supplied by Chariton Valley, stops working as expected, we will troubleshoot and repair or replace the equipment.

When you sign up for CV Protection we will supply you with an enterprise grade Wi-Fi router called a Chariton Valley GigaCenter*. This router is more robust which means it has a stronger signal allowing for a faster speed and a wider coverage area.

The many benefits of a Chariton Valley GigaCenter include:

- **Whole-home coverage**
- **Optimized Wi-Fi experience within your home**
- **Convenient mobile app, NetValet, for easy management of your Wi-Fi experience**
- **Performance management by certified IT specialists**
- **Remote support 24/7/365 via internet helpdesk at 888.284.9930**
- **Capable up to 1 Gbps – makes the router future proof**
- **Ability to accommodate visitors on a guest network**
- **Up-to-date equipment – no worries about outdated firmware**
- **Peace of mind**

Pricing

Complete Value Protection

\$6/month

(covers CV Protection for Internet service with Chariton Valley GigaCenter, plus phone wire maintenance)

Complete Value Protection Plus

\$10/month

(covers CV Protection for Internet service with Chariton Valley GigaCenter, plus video and phone wire maintenance)

If you experience any service issues, you can rest assured the Chariton Valley Technical Support team is available to walk you through the troubleshooting process. If it is determined your GigaCenter router needs to be repaired or replaced, you have the option to bring the equipment to one of our Customer Service locations for exchange or we can arrange for a professional technician to come to your home during normal business hours (Monday-Friday, 8 am-5 pm) to resolve your service issue.

Wires and jacks have a long life and do not normally go bad just because of age. However, many things, including everyday wear and tear, can damage the wires or jacks inside your home. For example, damage can occur from activities such as home repair, someone accidentally cuts a wire, or other unforeseen events.

It is not possible to predict when or how frequently these types of damage will occur. Since your Chariton Valley service does not cover these types of repairs, without CV Protection, it is your responsibility to get your wiring or jacks fixed if something does go wrong. With CV Protection, you are covered! You do not pay for unexpected or expensive repairs to the jacks or inside wiring covered by the plan. If you do experience service issues at your home, such as static on the line or failure of your Chariton Valley GigaCenter, CV Protection will cover the charge for a professional technician to come to your home during normal business hours.

Give us a call today at **660.395.9000** for complete details and to sign up for CV Protection. You'll have one less thing to worry about knowing Chariton Valley has you covered.

*Not available with DSL internet

Chariton Valley Announces 2017 Scholarship Winners

The Chariton Valley Scholarship Committee met in April to select the 2017 Scholarship recipients. Applicants were carefully evaluated on their academic achievement, essay responses, extracurricular activities and letters of recommendation. This year, in partnership with the Foundation of Rural Service (FRS), two area students were each awarded a \$2,500 scholarship.

With congratulations to these future leaders, Chariton Valley presents a brief profile of our 2017 Chariton Valley Scholarship recipients.



Alivia Acklin

Attending Hale High School, Alivia was awarded a \$2,500 FRS Scholarship. Alivia is the daughter of Mike Acklin and Anita Grant. She plans to attend Missouri State University in West Plains and pursue a degree in Nursing.



Abigail Peiffer

From Marcelline High School, Abigail was awarded a \$2,500 FRS Scholarship. Abigail is the daughter of Mitch Peiffer and Sarah Dunham. Abigail plans to attend University of Missouri-Columbia and major in Pre-Pharmacy.



Erin Richards

Daughter of Brad Richards and Tracy Richards. Erin will attend Missouri Western University to pursue a degree in Nurse Practitioner with a focus on Pediatrics.



Jordan Teter

Daughter of Steve and Cindy Teter. Jordan plans to attend University of Missouri-Columbia, majoring in Animal Science.



Zachary Gray

Son of Brian and Melinda Gray. Zachary plans to attend the Missouri Welding Institution, majoring in Master Pipe Welding and Fitting.



Avery Foster

Daughter of Clay and Brooke Foster. Avery plans to attend University of Missouri-Columbia and major in Bio-Chemistry Pre-Medicine.



Jeb Schaefer

Son of Jim and Amy Schaefer. Jeb plans to attend University Missouri-Columbia, majoring in Information Technology.



SAVE THE DATE!

Chariton Valley Telephone Corporation Annual Membership Meeting

Thursday, October 12



SAMSUNG Galaxy S8 | 58+

It's Here...

Unbox your phone

Stop In Today To Get Yours

CV chariton VALLEY WIRELESS

(481.2264)

CONSTRUCTION ZONE

Welcome to the "Construction Zone," your destination for updates on the progress of Chariton Valley Fiber-to-the-Home construction projects. As was announced in the April 2017 Connected, the Chariton Valley Board of Directors approved fiber expansion to rural Bevier and Clifton Hill. At the May 15, 2017 meeting, the Board added rural Salisbury to the construction list. Here are updates on each of these projects.

Project: Rural Bevier

Approximately 59 miles of mainline fiber + 9.7 miles of drops (service entrances) to be constructed.

Update: Materials have arrived and construction began on Monday, May 15, 2017. Services are scheduled to be available this fall. Members will be contacted by mail with information on how and where to sign up for services.

Project: Clifton Hill

Approximately 57 miles of mainline fiber + 10 miles of drops (service entrances) to be constructed.

Update: Materials are expected to arrive by the end of May with construction to begin in June. Services are scheduled to be available this Fall. Members will be contacted by mail with information on how and where to sign up for services.

Project: Rural Salisbury

Fiber design and purchasing of materials underway. Approximately 105 miles of mainline fiber + 20 miles of drops (service entrances) to be constructed.

Update: Rural Salisbury members will be contacted by mail as to the construction start date and when availability of service is expected.

2017 Board Elections Nominating Committee

Members of Chariton Valley Telephone will be able to participate in the election of three board members at the 2017 Annual Shareholders Meeting on October 12th, 2017. The three board members will be selected from the following areas: One from the Northwest Area representing New Boston, Bucklin, Ethel, Prairie Hill, Bynumville, and New Cambria exchanges; and two from the Southeast Area representing Clifton Hill, Huntsville, and Jacksonville exchanges.

A nominating committee has been selected to nominate candidates for the 2017 Chariton Valley Telephone Corporation director elections. If you know of a qualified candidate for the Board of Directors, contact one of the members on the nominating committee listed below, or send the candidates name and address to: Chariton Valley Telephone Corporation / Attn: Nominating Committee / 1213 E. Briggs Drive / Macon, MO 63552 or email Audra Linebaugh at alinebaugh@charitonvalley.com. Names must be received by July 1, 2017. A copy of the bylaws section on the election process can be found on our website at cvalley.net, or a copy may be requested by calling customer service at 660.395.9000.

The 2017 Nominating Committee:

Shirley Switzer—Northeast Area—660.775.2312
Randall Watson—Northeast Area—660.773.5336
Travis Duncan—Northwest Area—660.222.3546
Ralph Thomas—Northwest Area—660.695.3502
Ronnie Gaines—Southeast Area—660.277.4527
Kyle Dignan—Southeast Area—660.277.5249
Jerry Monnig—South Central Area—660.388.5301
Terry Hulett—South Central Area—660.388.6498
Robert Mattox—Southwest Area—660.565.2239