

# Connected

APRIL 2017

## Customer Service Relocates

Chariton Valley Telephone Customer Service previously located on East Briggs Drive in Macon has moved to 1206 N Missouri, across from Samaritan Hospital. Please visit any of our convenient locations for all payments and service inquiries.

- Macon** – 1206 North Missouri
- Bucklin** – 606 Oak Street
- Salisbury** – 302 North Weber

## Win a \$10 Credit

If your phone number appears in (parentheses) in this newsletter, call 395.9663 within 30 days, and a \$10 credit will be applied to your next telephone bill.

## Contact

Chariton Valley Customer Service  
Phone, Internet, Video  
606 Oak Street - Bucklin  
1206 N Missouri Street - Macon  
302 N Weber Street - Salisbury  
660.395.9000 | 800.769.8731 (out of area)

Customer Service: 660.395.9000

Internet Help Desk 24/7 Support:  
888.284.9930

Email: [support@cvalley.net](mailto:support@cvalley.net)

Visit Us Online: [www.cvalley.net](http://www.cvalley.net)



# Switch To Us ...It's Easy!



Switch to us  
and Get  
up to  
**\$200\***

- **NO CONTRACTS**
- **Over 300 TV channels**
- **Speeds up to 300 Mbps**

## All delivered by our outstanding fiber network!

\*This is a residential only offer at this time. Credit will be applied for each new qualifying service category, not multiple lines, boxes, service upgrades, etc. Eligible service categories are Telephone, Internet and Video. Bill credit will be applied after 61 days of service. Wireless Phone and Wireless Home Internet services are excluded from this promotion. Speeds not available in all areas.

## WatchTVEverywhere Gives You Lots of Entertaining Options

Pick your device. Pick your location. Pick your program. With WatchTVEverywhere, you can pick from so many options for how, where, and what you watch.

Watch your favorite drama show on your smartphone while having coffee at the corner café. Watch a comedy special on your laptop during your lunch hour. Or watch a movie on your tablet while lounging on your front porch or patio. WatchTVEverywhere works from anywhere you have an internet or mobile data connection.

Plus, WatchTVEverywhere is FREE with your qualifying Chariton Valley Video package. The specific networks (695.3288) available to you on your mobile devices will be based on your Video package subscription.

**To access content through WatchTVEverywhere, you'll first need to register at [www.cvalley.net/WatchTVEverywhere](http://www.cvalley.net/WatchTVEverywhere). It's quick and easy; just have your Chariton Valley account number handy. Not yet one of our video customers? Call us today at 660.395.9000 to sign up.**



# Our Commitment to You

Chariton Valley's mission for 65 years has been "Keeping You Connected." Our commitment to you is the delivery of quality communication solutions through the latest technologies to enable new businesses, job opportunities and the best education for our children. During our 65-year history, Chariton Valley has returned \$28,975,000 to you, our Members.

Chariton Valley is committed to build the future with the most sustainable technology – fiber. We understand our communities need the technology of fiber to move forward. Fiber is known to be future-proof which is why Chariton Valley has put a high priority on building a fiber network in all our service areas. The fiber we install today will accommodate changes well into the future without the need to build a new network.

Over the last three years alone, we have re-invested \$7,400,000 in facilities for our communities. Our goal, our commitment, is to extend our fiber network to all our Members through a \$42,000,000 construction project. We would like to announce the rural customers of the Bevier exchange and those in and around the Clifton Hill exchange will be our first to be completed with construction to begin this summer. If you are not in the Bevier or Clifton Hill area, don't despair, fiber will be extended to all areas by completing three to five exchanges a year until all Members are served by our fiber network. As we move from area to area, Members will be notified by mail and kept up-to-date on the progress of each construction project. Watch for project updates in your Connected newsletter.

We are extending our fiber network for many key reasons, chief among them, reliability. The reliability of fiber is unsurpassed; it's far less prone to interference than traditional cable. Fiber provides countless benefits and ensures our communities can take advantage of all the technologies available and secures a sustainable future for our children, their children and many generations to come.

Together we can build the future and ensure our communities are at the forefront of technology by preparing for the future today.

# Chariton Valley Telephone Sends Emily Minor to Washington D.C. this Summer

Congratulations to Emily Minor, daughter of Dean and Denise Minor of Huntsville, who was selected for the all-expenses paid trip to Washington D.C. sponsored by Chariton Valley Telephone Corporation. Emily will represent Chariton Valley at our nation's capital June 3-7 and will be joined by more than 100 other high school juniors from across the United States. She will receive a first-hand glimpse at the legislative and governmental processes and visit some of the nation's most historic sites, including the Lincoln Memorial, Arlington National Cemetery, the Smithsonian Museums and much more.



Emily is the nineteenth student Chariton Valley has sponsored for this trip and the first student from Westran School. Emily was selected through a nomination and interview process. Each high school selected one high school junior in the top 25% of their class, whose parents are members of Chariton Valley Telephone Corporation. Selected students were invited to Chariton Valley Headquarters on March 16th for an interview with a committee of Board Members who selected the recipient of the trip.

“Chariton Valley proudly participates in this program because it allows students to better understand telecommunication issues and experience history in the making,” said Kirby J. Underberg, Chariton Valley’s CEO and General Manager. “We hope that by educating them about the industry, we will not only broaden their horizons, but also strengthen our communities,” Underberg concluded.

*For more information about the Youth Tour or other programs provided by Chariton Valley, please contact Donna Bell, Manager of Economic Development and Public Relations, at 660.395.9636.*



A Special  
**THANK  
YOU**

To Our Customers

You're Invited to Our  
Customer Appreciation  
Celebrations!

All events will be held from  
11:00am - 1:00pm

May 16 – Hale Main Street

**Chariton Valley Office Locations:**

May 17 – Bucklin

May 18 – Salisbury

May 23 – Brookfield

May 24 – Moberly

May 25 – Macon

*This is our way of saying thanks  
for your support of Chariton Valley.  
Stop by to enjoy:*

- **FOOD** - free hot dogs, chips and a drink
- **FUN** - good times with friends and neighbors
- **PRIZES** - great giveaways and prize drawings

**2017 Chariton Valley  
Directory - Additional  
Yellow Pages Listing**

**Millar Electric**

39174 Salisbury Road

Salisbury

660.388.6353

*Please cut this out and place in the  
front of your directory for future  
reference.*

# HBO®

## CINEMAX®

### HBO/ MAX Free Preview

**Friday,  
April 21st  
through  
Monday,  
April 24th**

HBO will feature high-profile movies like *Suicide Squad*, *X-men & Independence Day: Resurgence* and the Season 4 premiere of the hit original series, *Silicon Valley*. *Warcraft* on Cinemax is the Friday Night Guarantee movie for the weekend.

**HBO Channel 200  
HBO HD Channel 201  
Cinemax Channel 212  
Cinemax HD Channel 213**

**HBO / HBO HD  
MAX / MAX HD**

## Chariton Valley 2017 Couple of the Year

Sweethearts for over 62 years, Daniel and Carla McVicker of Bevier are Chariton Valley's 2017 Couple of the Year! They are a kind and loving couple and it all started at a local roller rink in northern Iowa.



**T**hey married, had kids and then moved to Bevier where they made their home raising six children (Debbie, Rick, Pam, Brenda, Jennifer, John). Daniel has farmed his whole life. He also drove a semi-truck for a while. Carla was a stay-at-home mom and helped on the family farm, until later in life when she worked a few jobs out of the home. They've attended almost all sporting and 4-H events that their family are involved in currently and have been in over the last 50 years, rarely missing any.

Megan Pollard, who is not a member of the McVicker's family (but feels they have always treated her and her family as such) nominated Daniel and Carla for this honor. She said, "Their marriage is the epitome of love and a perfect example of a happy marriage that has withstood the test of time."

"I think one of the main things that held us together is we started out having morning devotionals," said Daniel. "We prayed together, read some Scripture every morning, and we've done it for 62 years. The saying is a family that prays together stays together. And I'm sure the Lord has had a hand in our meeting and living."

When asked about how they handled the tough times, Daniel indicated, "We hung in there, tried to make it work. We don't have a lot of money but we have six wonderful kids around that we see every day and that is the biggest bank account we have. God has blessed us so much." They have twelve grandchildren, fourteen great-grandchildren and two on the way, as well.

***Congratulations Daniel and Carla  
on your beautiful love story!  
We wish you many more years  
of happiness and good health!***

