

Connected

FEBRUARY 2017

Thank You for Buying Local

Each time you choose to make a purchase from a local business, it helps strengthen our local economy. According to the American Independent Business Alliance, every dollar spent at independent businesses returns three times more money to the community than a dollar spent at a chain (and almost 50 times more than a dollar spent at an online mega-retailer).

Chariton Valley appreciates your support and encourages you to buy local whenever possible.

Win a \$10 Credit

If your phone number appears in (parentheses) in this newsletter, call 395.9663 within 30 days, and a \$10 credit will be applied to your next telephone bill.

Contact

Chariton Valley
Corporate Headquarters
Phone, Internet, Video
1213 E Briggs Drive, Macon
660.395.9000 | 800.769.8731 (out of area)

Customer Service:
660.395.9000

Internet Help Desk 24/7 Support:
888.284.9930

Email: support@cvalley.net

Visit Us Online: www.cvalley.net



Switch To Us ...It's Easy!



Switch to us
and Get
up to
\$200*

- **NO CONTRACTS**
- **Over 300 TV channels**
- **Speeds up to 300 Mbps**

All delivered by our outstanding fiber network!

*This is a residential only offer at this time. Credit will be applied for each new qualifying service category, not multiple lines, boxes, service upgrades, etc. Eligible service categories are Telephone, Internet and Video. Bill credit will be applied after 61 days of service. Wireless Phone and Wireless Home Internet services are excluded from this promotion. Speeds not available in all areas.

10 Reasons to Have a Landline Phone

The Federal Communications Commission has offered this advice when it comes to home phone service, "A balanced choice is often the best one—a combination of landline and wireless phones may be the right choice for you."

Here are great reasons to have a landline at your home:

1. When you call 911, your address automatically displays.
2. Gives you superior sound quality and clarity.
3. Works even during an electrical outage.
4. Eliminates the need to charge batteries.
5. Provides unlimited local calling.
6. Never drops your calls.
7. Can't be hacked.
8. Saves you money when you bundle services.
9. Provides you with a directory listing.
10. Keeps your communications dollars here to boost our local economy.

For complete details on Chariton Valley's landline service, call 660.395.9000.



Now Available... RESTART TV!

Have you ever arrived home a little later than expected and missed the beginning of your favorite television program? No worries! Now, with Restart TV you can enjoy your program from the beginning.

Chariton Valley has added Restart TV to your Video service for FREE! You now can restart a currently airing program at the touch of a button! Here are some common questions and answers to help you understand more about Restart TV.

Q. What is Restart TV?

A. Restart TV allows you to start viewing from the beginning of a currently airing program on a restart enabled channel.

Q. How many channels are Restart TV enabled?

A. Nearly all Chariton Valley channels are Restart TV enabled, with the exceptions of the Tutorial Channel (ch 1), Music Channels (chs 301-350) and NFL Redzone (chs 83 & 483).

Q. Can I restart a program after it has ended?

A. No. Restart TV is only available on currently airing program.

Q. What happens at the end of the Restarted program?

A. The dedicated connection is over and you will be connected back to live TV.

Q. Can I use fast-forward, rewind and pause functions on a Restarted program?

A. Yes. These functions are available on a Restarted program.

Q. Can I record a Restarted program?

A. Yes. However, a DVR is required for this function.

Check out how easy it is to use Restart TV!

Using the Programming Guide and Browser Bar:

- Look for the green and white Restart icon next to the channel number
- Highlight the program you wish to watch
- Press the green button on your remote to restart your program from the beginning,

Using the "What's Hot" App:

- All Restart TV Programming in the What's Hot App is indicated by the green and white Restart TV icon next to the channel information below the program title
- Highlight a program and press the GREEN button to tune to the program and watch from the start



Don't miss a minute of your favorite program... RESTART IT!

How to Spot Ransomware and Avoid This Common Threat

Ransomware is a type of malicious software (malware) that cyber criminals can install on your computer, enabling them to hold your files for ransom. They use a variety of means to do this, including email attachments, fake websites, and phony ads. They're counting on you opening their attachment, or clicking on links within their emails or on a website. (777.3648) But, no need to feel foolish if you've ever done this — the fakes can be very convincing.

One of the latest ransomware scams is called Fantom, and it's particularly harmful. Here's why:

- It poses as a Windows update that you need to install.
- It looks realistic, complete with the Microsoft copyright and "critical update" file name.
- It locks up all your files and prevents you from using your computer while it's "downloading."

Once it's installed, you'll receive a notice informing you that your files have been encrypted, and you need to pay a ransom before the criminals will unencrypt them. You can pay the ransom, and the bad guys *may* unencrypt your files. A better strategy is to ignore the request for a ransom and just restore your backed up files; this is one reason regular backups are so important.

But the best strategy is to avoid ransomware in the first place. You can do this by installing a strong computer security system. In addition, follow all the standard online safety rules:

- Don't open email attachments or click on links within emails from unfamiliar senders.
- Stick to well-known websites, and be thoughtful about where you click.
- Don't accept file transfers from unknown sources.
- Keep your applications up to date (with the real updates your system provides).
- Never give personal information, such as login data, to someone calling you from out of the blue. If it's a company you do business with, always call them back at a number you already know.

To learn about the computer security and backup services available from Chariton Valley, call 660.395.9000.



*Save Time
And Money...*



**Sign Up For
Paperless
Billing**

.....
**And Get A
\$5 Credit***

**660.395.9000
www.cvalley.net**

**CV chariton
VALLEY**

One-time credit will be applied after 61st day of service.
Must have a valid email address. Call for complete details.

Fight Back and Take Control of Unwanted Calls and Mail

Your time is valuable. So if you're tired of answering annoying telemarketer calls or having to safely dispose of credit card mailings, take action today by visiting the websites below.

National Do Not Call Registry www.donotcall.gov

The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls at home. Most telemarketers should not call your number once it has been on the registry for 31 days. If they do, you can file a complaint at this website. The service is free and you can register up to three phone numbers (landline or mobile) in the online form.

Consumer Credit Reporting Industry www.optoutprescreen.com

Credit card offers may help you compare interest rates and get good deals, but they can also be stolen by identity thieves from your mailbox. For security reasons, these mailings should be shredded before being thrown away, which can be time-consuming. OptOutPrescreen.com is a centralized service to accept and process requests from consumers to opt-out of these credit card offers. It's a joint venture among the Consumer Credit Reporting Companies of Equifax, Experian, Innovis, and TransUnion.



**Many
Phones
Under
\$20!**

**Smiles,
Smartphones**

4G LTE

**and \$650
up to**

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