

Connected

FALL 2016

Save the Date

Chariton Valley
Telephone
Membership
Meeting

October 13, 2016
Salisbury
High School

Win a \$10 Credit

If your phone number appears in (parentheses) in this newsletter, call 395-9636 within 30 days, and a \$10 credit will be applied to your next telephone bill.

Contact

Chariton Valley
Corporate Headquarters
Telephone, Internet, Cable TV
1213 E Briggs Drive, Macon
660-395-9000 | 800-769-8731 (out of area)

Customer Service:
660-395-9000

Internet Help Desk 24/7 Support:
888-284-9930

Email: support@cvalley.net

Visit Us Online: www.cvalley.net



Switch To Us ...It's Easy!



Add a
New Service
and Get a
**\$50
Credit***

- **NO CONTRACTS**
- **Over 300 TV channels**
- **Speeds up to 300 Mbps**

**All delivered by our
outstanding fiber network!**

*This is a residential only offer at this time. Credit will be applied for each new qualifying service category, not multiple lines, boxes, service upgrades, etc. Eligible service categories are Telephone, Internet and Video. Bill credit will be applied after 61 days of service. Wireless Phone and Wireless Home Internet services are excluded from this promotion. Speeds not available in all areas.

Raise Your Cup to National Coffee Day

National Coffee Day is on September 29, and excitement is brewing about this annual event. Some restaurants, coffee shops, and convenience stores offer special deals including free cups of coffee on this day, so visit the websites of your favorite places to see what's available.

To say coffee is a popular beverage is an understatement. Over 400 billion cups of coffee are consumed worldwide each year. In fact, it's a world commodity second only to oil.

While you're sipping your cup, ponder the history of coffee. As legend has it, a sixth-century Ethiopian goatherd discovered his goats frolicking from one coffee shrub to another. He realized the coffee berries had a stimulating effect and he began to experiment with the seeds. A century later, brewed coffee emerged in Arabia and the popularity of coffee grew at an exponential rate.

By the way, if your Internet speeds could use some perking up, call Chariton Valley at 660-395-9000 and ask about upgrading to a faster plan.



What do Railroad Tracks, Highways, and Fiber Networks Have in Common?

All three of the above infrastructures are considered life-changing projects for the United States. By 1900, much of our nation's railroad system was in place; it cleared the way for the settlement of the West, provided new economic opportunities, and stimulated the development of communities. In the 1950s and 1960s, the new Interstate Highway System brought business to the towns it went through while towns far from the new faster roads struggled to survive. Today, fiber networks have become as essential to business growth, and everyday life in general, as railroad tracks and highways were in the previous century.

The huge impact of fiber is even more amazing when you consider just how tiny fiber is; each strand of glass is only about the size of a human hair. Fiber uses light to transmit data and is unique in its ability to transport virtually unlimited bandwidth over long distances. It's the only technology that delivers enough bandwidth — reliably and at a low enough cost — to meet the ever-increasing demand for more robust Internet, video, and voice services as well as other applications.

When fiber networks come to smaller cities and rural communities, it helps level the playing field and close the urban-rural technology gap. Existing businesses can access the Internet speeds and reliability needed to expand e-commerce. Economic development organizations have an easier time attracting new businesses. Telemedicine programs can expand patient access to specialists. And educational opportunities for students, once only found in large schools, can now be delivered to rural classrooms via online education.

Chariton Valley is investing in a fiber network in order to provide our customers with advanced communications services. If you have questions about fiber availability in your area, call 660-395-9000.

What Parents Need to Know About Cyberbullying

Years ago, bullying might have involved a scuffle on the playground or mean words spoken on the school bus. Today, it's more likely to take the form of cyberbullying, where the bully uses online messages to hurt or intimidate another child. Common cyberbullying activities include malicious instant messages, posting embarrassing images of the victim online, and posting or encouraging others to post nasty comments on the victim's Facebook page.

As a parent, you want your children to come to you when things go wrong online. Yet studies show that children are often hesitant to tell their parents about cyberbullying incidents because they're afraid their parents will overreact by taking away their devices.



So what can parents do? Safety experts generally agree on the following:

- Talk regularly and specifically with your children about online issues. Let them know they can come to you for help if anything is inappropriate, upsetting, or dangerous.
- Tell your children not to respond to any cyberbullying threats or comments online. However, do not delete any of the messages. Instead, print out all the messages, including the email addresses or online screen names of the cyberbully. You will need the messages to verify and prove there is cyberbullying.
- Don't overreact by blaming your children. If they are being bullied, be supportive and understanding. Find out how long the bullying has been going on and let your children know they are not to blame for being bullied.
- Don't underreact by telling your children to "shrug it off." The emotional pain of being bullied is very real and can have long-lasting effects.
- Talk to your child's teachers and the school's guidance counselor so they can keep an eye out for in-person bullying during the school day.
- If there are threats of physical violence or the cyberbullying continues to escalate, get law enforcement involved.

To learn more about cyberbullying, visit the National Crime Prevention Council's website at www.ncpc.org/topics/cyberbullying.

Coop Members Receive Capital Credit Distributions

When you subscribe to Telephone service from Chariton Valley Telephone Corporation, you automatically become a member of our cooperative. Which means, in addition to being a customer, you are also part owner entitling you to benefits not available to customers of other communications providers. (277-3746)

Share of Profits

Any telephone operating profits are allocated to members in the form of capital credits. Your share of the profits is based on patronage. Patronage is the amount of money you spend in services with the Chariton Valley Family of Companies (as long as it is on one bill.) The more business you do in a given year, the greater your share of the profits.

Cash Back

Annually, the Board of Directors determines if, and when, Chariton Valley's financial position warrants payment out of the accumulated capital credit accounts. Since 1994 Chariton Valley has paid out over 23 Million dollars to its members. This year, \$300,000 has been approved for distribution. If you are an active, current customer your capital credit distribution will appear on your September invoice as a credit on your account.

Vote at the Annual Meeting

Your vote counts! You can participate in the election of the Board of Directors, giving you a voice to promote the interests of its stakeholders and the communities that are served by providing reliable, state of the art communications services at competitive rates and operates with honesty, integrity and fairness. This year's annual meeting will be Thursday, October 13th in Salisbury, Missouri at the High School.



6 Things You Don't Have to Do With a Landline

Having a corded landline phone at home provides you with many benefits including consistently clearer voice quality than a cell phone. But did you ever stop to consider all of the little annoying things you don't have to do with your landline phone? Here are our favorites:

1. You don't have to think about signal strength.
2. You don't have to remember to charge the battery.
3. You don't have to run around the house looking for it when it rings.
4. You don't have to be careful not to drop it and break the screen.
5. You don't have to worry about losing your phone.
6. You don't have to take time to do software upgrades.

Sometimes, keeping things simple is simply better. For details on our super-affordable landline service, call 660-395-9000.

Count the Internet-Connected Devices in Your Home

When you add up all the Internet-connected devices your family now uses—including computers, tablets, smartphones, smart TVs, Blu-ray disc players, video game consoles, and streaming media set-top boxes—what's your total? The NPD Group surveyed more than 4,000 consumers and the average number of devices per U.S. household with Internet service is now 5.7, and that number is expected to keep rising.

In fact, according to estimates by the Organization for Economic Co-operation and Development, the average household with two teenage children will own roughly 50 Internet-connected devices by 2022. These will include everything from Internet-connected washing machines to smart refrigerators and bathroom scales, a trend dubbed the "Internet of Things."

Multiple devices, used simultaneously by several family members, can easily max out your home's Internet service and make it seem as if it's running slowly. To eliminate this problem, upgrade to an Internet plan with greater bandwidth and faster speeds. Chariton Valley offers a variety of plans with download speeds of up to 300 Mbps.

For help determining which Internet plan is right for your household, call us today at 660-395-9000.

This school year... Don't Forget The Essentials



With every new iPad®, We'll give you

2GB of FREE DATA!*

4G LTE

* This is a limited time offer available on new Shared Data Plans 6 GB or higher. The additional 2 GB is applied for the first 24 months of service. The additional 2 GB does not add to rolling data. Customers will use their normal rate plan first, then their rolling data, and finally the additional 2 GB.