

Exploring *the Valley*

Don's Family Style Buffet
315 Hwy JJ, Huntsville
277-4466



Owner Josh Spicer helps prep in the kitchen before the lunch crowd arrives.

in Moberly for several years. Josh grew up in Randolph County until the age of five when his family relocated to Columbia. He and his wife, Roni, are in the process of relocating back to the area.



Fresh fixin's are always on the salad bar.

The community of Huntsville welcomed Don's Family Style Buffet restaurant when it opened its doors on November 25, 2008. The owner, Josh Spicer, has always had a life-long dream of owning his own restaurant. This desire was formed when he was a kid and working for his grandpa, Don Spicer, who owned Don's Cafe

Before opening the restaurant, Josh worked construction for 11 years. During that time he continued to search for opportunities to open a

restaurant, and when this building came available he was ready to jump on board.

Brad Thurman from Alabama serves as the head chef. Brad is a certified chef and studied at the Culinary Culinary Arts School. He brings 10 years of experience to the kitchen.

Don's offers a daily buffet and menu options. Their main draw on the buffet is fried chicken. They also have a salad and dessert bar. "On our menu we offer a hand-breaded tenderloin that is prepared just like my grandpa used to serve at Don's Cafe," said Josh.

Every week they offer evening specials that begin at 4:00 p.m. Specials include BBQ pork steak on Wednesday; ham and beans and cured ham on Thursday; fried catfish on Friday and BBQ ribs on Saturday.

"The Huntsville and area communities have been so supportive. We've enjoyed meeting new people and look forward to seeing new faces at the restaurant," said Josh.



Desserts are made fresh everyday at Don's. Choose from Cherry, Gooseberry, Strawberry-Rhubarb, Peach, Blackberry and Apple. Add a dip of ice cream and you're set!

Hours:
Closed Monday
Tues. - Sat.
11:00 am - 8:00 pm
Sun. 11:00 am - 2:00 pm

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PAID
PERMIT #20
SALISBURY, MO 65281

Quarterly Magazine for Chariton Valley Customers
Connected
Winter 2009



CONNECTED

Volume 5 Issue 1
Winter 2009

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CONNECTED

is a quarterly magazine for Chariton Valley customers. The magazine is produced by the Corporate Relations Department of Chariton Valley.

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general manager Jim Simon

We have all heard the ancient Chinese proverb "May you live in interesting times." We certainly are living in interesting times. The legislature and the Federal Communications Commission (FCC) have been tackling the very tough job of access reform, including attacks on universal service. Both are the key sources of revenue for Chariton Valley. The legislature and FCC have also been looking at a number of industry issues related to cable TV and wireless services, both which Chariton Valley provides. Many of the "reform" proposals may satisfy the desires of a special interest group or groups, but often they do not take into consideration sustainable investments made by service providers and always seem to result in tremendous negative financial impact for the service provider.

Chairman Martin at the FCC had several proposals on the agenda for consideration prior to the end of last year. He even scheduled a special meeting of the FCC commissioners to act on proposals on November 4th, Election Day. Due to intense lobbying efforts by many in the telecommunications industry

and pressure by a number of key legislators, including Senator Claire McCaskill, Chairman Martin postponed the meeting to December. When Barack Obama was elected president, things in Washington changed quickly. Chairman Martin's longevity at the FCC was questionable as he was a republican appointee. In December, Martin resigned and FCC commissioner Michael Copps was appointed acting as FCC chairman. At the writing of article, it appears that Julius Genachowski, a former FCC staff member, may be appointed FCC chairman. It is unclear what Genachowski's positions are on the number of telecommunication issues that affect Chariton Valley. At this time, due to pending appointments, subsequent hearing and appointment approval by the legislature, there doesn't seem to be much going in Washington on these important issues. Stay tuned!

If your phone number appears in (parentheses) in this newsletter, call 395-9636 within 30 days, and a \$10 credit will be applied to your next telephone bill.

Attention High School Juniors



Are you interested in pursuing a career in telecommunications or in government? Do you enjoy history and visiting historical monuments? If so, Chariton Valley Telephone Corporation would like to send you to our Nation's Capital this summer. Chariton Valley is again sponsoring a local area junior in high school to four days in Washington, DC as part of the Foundation for Rural Service (FRS) Youth Tour. The purpose of Chariton Valley sponsoring this trip is to allow a local area youth an opportunity to visit the Nation's Capital and to learn about government and the rural telephone industry.

The trip is Saturday, May 30 through Wednesday, June 3, 2009 and approximately 100 other students from across the United States participate in this trip. Chariton Valley Telephone Corporation will provide for the plane tickets and expenses except for spending money.

This year, instead of hosting an essay contest to select student, we will ask each high school nomi-

nate one student for the trip. Chariton Valley will then invite the nominees to the Corporate Office in Macon for an interview with a committee of Board members. Once the interviews are completed, the committee will make the final selection.

Letters with all the details and specific requirements have been sent to area high school guidance counselors. Please visit with your counselor if you are interested in participating.

The requirements are as follows:

1. A student's parents must have telephone service and be a member of Chariton Valley Telephone Corporation;
2. A student is in the top 25% of the junior class;
3. A student who is under 18 years of age at the time of the Youth Tour;
4. A student who will represent your school well.
5. The **deadline** for nominations is **Monday, March 3, 2009.**

Previous trip winners from around the area:

Sara Haun ('98) Bucklin High School,
Mary Staton ('99) Hale High School,
Chad Kendrick ('00) Salisbury High School,
Tracey Switzer ('01) Bucklin High School,
Karla Guier ('02) Bosworth High School,
Michael Lay ('03) Bevier High School,
(Alternate Sara Carriker, attended trip)
Sarah Jackson ('04) Macon County R-4 HS
Amberlynn Ranniger ('06) Atlanta High School
Darcy Bright ('07) Home Schooled - Bucklin
Tiffany Midgyett ('08) Bucklin High School

2010 Directory Cover Photo Contest

Show off your photography skills and win a free digital camera in Chariton Valley's Directory Cover Photo Contest! Send us photos depicting the beauty of the Chariton Valley service areas and if selected your

photo will appear on the cover of the 2010 Directory.

This contest is free and all members of the Chariton Valley Telephone Corporation are eligible to participate.

Mail entries to:

Photo Contest 2010
Chariton Valley Telephone
606 Oak Street
Bucklin, MO 64631

Or, email entries to:

jmoore@charitonvalley.com

Subject line:
Photo Contest 2010

The deadline to submit photos is June 1, 2009. Photo submission is limited to 4 photos per contest entrant. Questions? Call Jinny at 695-7500.



Customer Comments

Cell phone saves life

“It’s time to come back to the house,” said Cathy Crutcher over the phone to her 14 year-old son Nicholaus. It was a beautiful November day and Nicholaus had been out brush hogging on their land that afternoon. He was about to head back to the house when all of a sudden he passed out and fell off of his four-wheeler that was pulling the brush hog. Before he could pull away, the four-wheeler ran over his leg and the brush hog

had cut his foot from the heel to the bone. “The only explanation we can come up with is that Nicholaus passed out, because he hadn’t been eating right and is hypoglycemic,” said Cathy. Once Nicholaus regained consciousness he used his Chariton Valley cell phone to call the house for help. His family immediately rushed him to the hospital, and the doctor said he was lucky to have gotten help when he did. As a standard rule in the Crutcher household, kids don’t receive a cell phone until they’ve reached 16. Fortunately



Nicholaus Crutcher’s cell phone saved his life after being run over by a brush hog.

for Nicholaus, his older sister had gone off to college, so he inherited her phone. Nicholaus’ recovery has gone smoothly and he’s already back to walking. “His recovery has been a miracle as we didn’t know if he would be able to walk again. We are so thankful,” said Cathy.

New telephone directories ...are on the way

If you have not already received your NEW and shiny 2009 Chariton Valley Telephone Directory, don’t worry, it is on its way.



The new directory contains up-to-date listings, plus other useful information including Missouri Zip Codes, a Calendar of Events, International Calling Instructions, Product and Service information, plus much more. Take a moment to look over the vast amount of information available to you in your new directory.

We are happy to bring back the Catch-A-Sketch program which allows area 3rd graders to submit a drawing to display in the yellow pages. A total of 212 sketches were received from eleven different schools. A committee narrowed the entries to 75 sketches and

those sketches were forwarded to Pinnacle Publishing for inclusion in the yellow pages. The printed sketches will be identified by the student’s first name and school.

Congratulations to **McKayla King** from Salisbury Elementary, daughter of Bruce and Deven King whose sketch was selected as winner for Best Design. All participant’s names were put in for a drawing of a bike helmet and **Avery Hammond** from Westran Elementary, son of Jessi and Russell Hammond, won the new helmet.



Congratulations to Avery Hammond from Westran who was the winner of the Catch-A-Sketch bike helmet prize drawing. Avery is pictured with his teacher Mrs. Jane Kruse.



Congratulations to our 2009 Catch-A-Sketch winner, McKayla King, from Salisbury for Best Design. She is pictured with her teacher Mrs. Betty Henke and Chariton Valley’s OSP Supervisor Chris Hayward.

RECYCLING. Remember to recycle your old directories. You may drop off old directories at any Chariton Valley office and we’ll recycle it for you. Please do your part to save the earth for future generations.



Please check your listing(s) for accuracy. Should you find an error, notify customer service so that we can promptly correct it for future publications.

Chariton Valley Wireless Introduces

My Peeps Calling Circle

Unlimited Calling to Your Favorite Peeps - Choose 5, 10 or 20 Numbers. Call Any Phone Anytime!

BROOKFIELD 258-5777 | **MACON** 395-9000 | **MOBERLY** 263-2535 | **SALISBURY** 388-6725

chariton VALLEY

Get unlimited calling to your favorite “Peeps!”



Ask Julie

Julie McCollum, OSS Manager

What is BillNet?

What is BillNet?

It is a convenient way to view and pay your bill online. Simply go to www.cvalley.net and click on **BillNet** to get registered.

What are the benefits?

You can view current and past invoices, review billed and unbilled messages and minutes, pay your bill online by credit or debit card either as a one time payment or you may set it up as a monthly recurring payment.

The amount due will be taken out of your credit or debit card automatically on the due date of the invoice. Or, you can setup a monthly recurring bank deduction that will automatically be withdrawn from your checking account on the due date of your invoice. You may also choose to no longer receive a paper bill in the mail.

How does it work?

You will need to register online with your name, account number, invoice number, a valid email address and a username and password that will be used each time you log on to view or pay your bill. You will be sent an email each month when the new statements are ready for you to view online.

Is it safe to pay my bill on-line?

Yes; You are on a secure Web site that safely encrypts your personal information. You will see a closed padlock on the Web site informing you that it is secure.

Can I view more than one bill?

Yes; The past 24 months are available.

When will the payment be taken out of my bank account if I pay online?

If you make a one time credit or debit card payment it will be authorized immediately and you will get an authorization number. If you sign up for monthly recurring credit or debit or bank deduction, the amount due on your invoice will be deducted on the due date of your invoice.

How will I know the payment has been processed?

Once the payment has been processed the amount currently due will reflect \$0.00 on the BillNet website and it will display the last payment amount processed.

What does it cost?

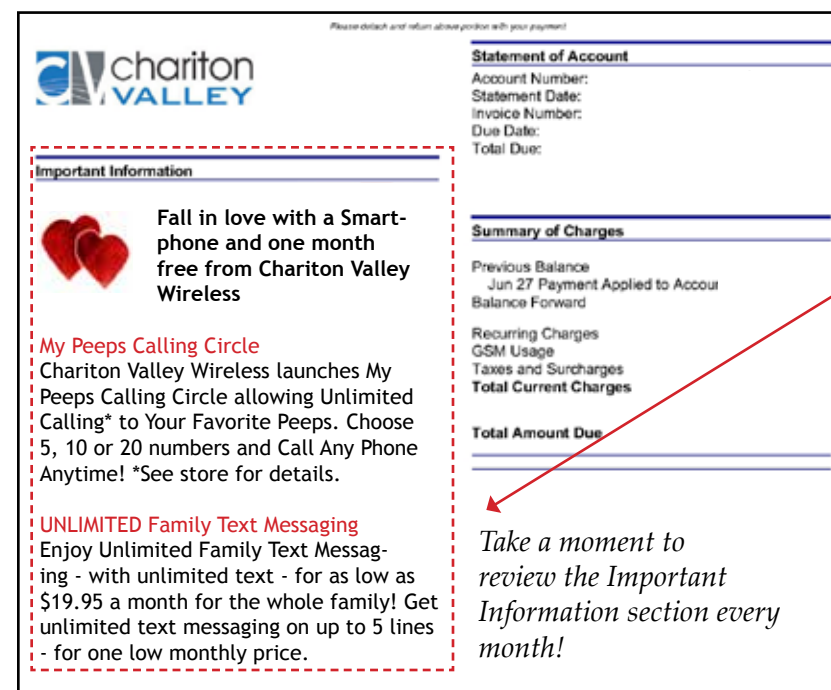
There is no cost associated with this service.

Try BillNet today!

It's free and easy to get started.

Log-on to www.cvalley.net/billnet

Important information on your monthly statement



Take a moment to look at your monthly statement and you will notice the **Important Information** section on the first page of your bill. This section is used to share important announcements, upcoming events and special promotions with customers. (481-2239) Please take a moment each month to read over the information in the **Important Information** section.

Take a moment to review the **Important Information** section every month!

From the Kitchen of Marion Grotewiel



Thank you to Marion Grotewiel from Bynumville for sharing her Oatmeal Trilleys recipe.

Marion is married to Fabian and they have lived in Bynumville since 1973. Together they have nine

children; four of whom live in the area.

After her kids were grown, Marion cooked for the Salisbury grade school. "I love cooking and being with people," said Marion.

Oatmeal Trilleys

Ingredients:

- 1 1/4 c. flour
- 1 tsp. soda
- 1/4 tsp. salt
- 1 c. soft oleo
- 1 c. brown sugar
- 1/4 c. hot water
- 2 c. oatmeal

Filling:

- 1 1/4 c. chopped dates
- 1/2 c. water
- 1/2 c. sugar
- 1 tsp. lemon juice
- 1/3 c. chopped nuts

Directions:

Mix flour, soda, salt, oleo & brown sugar. Add hot water; stir in oats. Form into 2 long skinny round rolls on wax paper. Roll them up in the paper, shaping nice & round. Refrigerate 5 hours or overnight. Remove, slice thin, and bake for 12 minutes at 350 degrees. While they bake, cook the following till soft: chopped dates, water and sugar. When soft, add lemon juice and chopped nuts. Beat for 4 or 5 minutes till smooth with spoon. Spread on one cookie and top with another cookie. Makes 32.

Submit your favorite recipes to recipes@charitonvalley.com or mail them to:
Chariton Valley Telephone
 Attn: Martina Wyatt
 PO Box 67
 Macon, MO 63552

Receive a \$10 gift certificate when your recipe is chosen!

Don't cut the cord 10 good reasons for using a landline phone

A landline phone refers to the wired, traditional telephone service found in homes and businesses.



- 1. Reliability.** Chariton Valley has built redundancy into its network to provide you with more reliable service. This redundancy plan makes allowances to protect against unforeseen service interruptions such as lightning storms and power outages.
- 2. Cost.** With Chariton Valley, you have unlimited local usage for every call you make or receive within the 18 exchanges and to Macon Chariton Valley subscribers. This applies regardless of the time of day.
- 3. Dependable Quality.** Landline phone service offers the highest quality voice transmissions.
- 4. Privacy.** You can be assured of privacy when calling from your corded landline phone. Eavesdroppers using simple devices, such as scanners or even other cell phones, cannot intercept landline calls.
- 5. SpeedNet.** Many customers are now enjoying Chariton Valley's high-speed internet. In order to enjoy this fast, state-of-the-art connection, you must have a landline connection.
- 6. Enhance Features.** Today's phone systems are designed to enhance landline connection features. A landline connection makes common features such as call transfer and call forwarding possible.
- 7. Voice Mail.** A landline phone can provide you with access to features such as Chariton Valley's voice mail. With voice mail, you can check your messages from any phone, at any time, no matter your location.
- 8. Directory Listings.** You need a landline phone to have your number listed in the telephone directory. Your number will also be automatically included in directory assistance listings.
- 9. No Contract.** You will not need to sign a contract.
- 10. Data/Voice Capabilities.** A landline connection also provides many capabilities for Business Communications Systems that combine data with voice.

Perhaps the Federal Communications Commission (FCC) summed it up best in a recent report stating, "A balanced choice is often the best one—a combination of landline and wireless phone use may be the right choice for you."

Are you deaf, hard of hearing or speech impaired? Relay Missouri provides services to help



Phone your family and friends, or reach vital services, even if you have a hearing, speech or physical disability. Relay Missouri provides free and full telephone accessibility to anyone who is hard of hearing, deaf or speech disabled.

Relay Service for the Hearing/Speech-Impaired:

How it works - Missourians with hearing/speech-impairments using a telecommunications device for the deaf (TDD) will be able to communicate with people using standard telephone equipment. Missourians without hearing/speech-impairments using stan-

dard telephone equipment can call a TDD user. Relay Missouri will utilize specially trained agents located at the Relay Missouri Center to relay conversations between parties.

Relay Missouri Service Center - This center operates and handles calls 24 hours a day, seven days a week. The center relay assistants can instruct you in making long distance calls.

How to use Relay Missouri:

TDD Callers can access the Relay Missouri center by calling toll free:

711 within the Chariton Valley telephone serving area. 1-800-RELAY-MO (1-800-735-2966).

Voice Callers can access the Relay Missouri Center by calling toll free: 1-800-735-2466.

Upon reaching the center, provide the relay agent with the area code and telephone number you

wish to call. If making a long distance call, advise the relay agent of the type of call you are making (direct dial, credit card, collect, person-to-person, etc.) and how you wish to pay (if using a calling card, credit card, collect, or third number billing, you will need to provide your name and the necessary billing numbers).

Relay Missouri provides free assistive phone equipment such as amplified phones, captioned phones, TTYs (text-telephones), TTYs with telebraille or large visual displays, speaker phones, hands-free dialing equipment, and signaling devices to income eligible persons who have difficulty using the phone due to hearing, speech, vision or physical disabilities. For more information, call 1-800-RELAY-MO (1-800-735-2966).

Directory Assistance - TDD users need to call Missouri Relay at 1-800-735-2966, give the operator or assistant the area code + 555-1212 and the persons name in which you are requesting directory information.

For more information visit www.relaymissouri.com.



Save the Date...
2009 Annual Meeting
September 19, 2009
Salisbury High School

Chariton Valley - A culture of community service

The cold days of winter camouflage the fact that spring is just around the corner and its arrival will mark the end of another school year. The seniors at

Atlanta, Bevier, Bosworth, Bucklin, Hale, Macon County, Salisbury and Westran high schools are in their final semester of school and will soon walk across the stage

to receive their diplomas. As they do they will also cross the threshold into adulthood and enter a world where knowledge is measured in ways other than A's, B's, and C's. Some will move on to college, others will secure employment and embark on careers, a few will join the military, and still others will remain on the family farm or become part of the family business. Most of those who remain in this area will become members of Chariton Valley Telephone Corporation; of those a few will become Chariton Valley employees and others may someday serve on Chariton Valley's Board of Directors. Whatever their role, they will find an organization with a legacy of embracing progress and a culture of community service.

The Chariton Valley of today scarcely resembles the Chariton Valley created by the founding members in 1952 when each call had to be hand placed by a switchboard operator. Today's Chariton Valley uses the newest technology available to provide the best possible service to its members and has expanded its product lineup to include internet, cable, and wireless services. Plus, customers residing in areas served by fiber cable



The cold of winter is not a deterrent to good service. Chariton Valley technicians are dedicated to meeting customer needs regardless of weather conditions.

are able to receive The CHARITON VALLEY CHANNEL, or CVTV as it is more popularly known. One thing that has remained constant, however, is Chariton Valley's commitment to the communities that it serves. From those early days when the switchboard operators at Clifton Hill sounded the fire alarm and then placed large fire extinguishers on the curb for the volunteer firefighters, to partnering with the school districts to provide additional opportunities for students, Chariton Valley has

Chariton Valley's record of contributions is unequalled, but more importantly, it is making a difference in the lives of the next generation of cooperative members who will play a vital role in the Chariton Valley of the future.

proven to be a responsible corporate neighbor. Chariton Valley is more than a telephone company, it is a cooperative; a collection of people who have joined together to obtain a service that is beneficial to all members of the group. Over the years the communications requirements of the members have grown, and so too have the number of service offerings provided by Chariton Valley. But, Chariton Valley has not outgrown its roots; its management and employees remain committed to the communities because they are our communities too. We live where you live, our children attend school with yours, your churches are where we worship, and your stores are where we shop. Chariton Valley cannot be separated from the communities and that is what sets us apart from our competitors.

In 2009 Chariton Valley's contributions to students in this area will:

- Enable one student to take an all expenses paid trip to Washington, DC, to observe firsthand how the government functions;
- Provide college scholarships to five area students;
- Instruct hundreds of 3rd Grade students on the correct use of the 9-1-1 system;

- Inform hundreds of 8th Grade students on how to maintain a safe environment while surfing the web;
- Showcase the talents of athletes, band members and cheerleaders by broadcasting their efforts on CVTV;
- Create an opportunity for student producers to learn about the profession of videography by providing recording equipment to schools.

Chariton Valley's record of contributions is unequalled, but more importantly, it is making a difference in the lives of the next generation of cooperative members who will play a vital role in the Chariton Valley of the future.

When Chariton Valley comes out with a new service offering it is because we have identified a need of the members and are reacting to it. The money you spend with Chariton Valley remains in

the communities, where it helps provide additional services. Profits in excess of the cooperative's needs are returned to members in the form of capital credits.

Chariton Valley's relationship with its members is in fact a partnership arrangement that has proven beneficial and profitable to all parties and we look forward to continuing that partnership into the future.



Every year Chariton Valley sponsors one student from the service area to participate in the FRS Youth Tour to Washington, D.C. Pictured above: Last year's Youth Tour attendee Tiffany Midgyett from Bucklin.